

Vulcan Tire Sales
www.vulcantire.com

Road Hazard
w a r r a n t y

Effective Date: Expiration Date:

Owner's Name:

Tire Covered:
(Size/Brand/Model)

Vehicle Covered:
(Year/Make/Model)

100% Replacement Period to
50% Replacement Period to
25% Replacement Period to

SAMPLE ONLY

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In the event the tire listed above becomes unserviceable due to a road hazard that cannot be repaired or becomes unserviceable due to a manufacturer defect during the first year, Vulcan Tire Sales will replace the tire free of charge, (ground shipping included)*. During the 2nd year Vulcan Tire Sales will replace the tire for 50% of the current selling price of the tire (ground shipping included)*. During the 3rd year Vulcan Tire Sales will replace the tire for 75% of the current selling price of the tire (ground shipping included)*. Regardless of the number of miles on the tire, it will be covered for the life of the original tread until 2/32" or less tread remains, or 3 years from the date of purchase (the expiration date listed on this certificate)*. If the tire incurs a road hazard that can be repaired, Vulcan Tire Sales will reimburse you for the repair up to \$15.00 per occurrence*.

*See reverse for complete warranty details and exclusions.

WHAT IS A ROAD HAZARD?

A road hazard occurs when a tire fails due to a cut, puncture, bruise or break incurred during the course of driving on a maintained road. Nails, glass and potholes are the most common examples.

WHO BENEFITS FROM THIS WARRANTY?

This warranty applies only to the original purchaser (or owner) named on the front of this certificate. This warranty provides the purchaser with the coverage detailed below only for the tire listed on the front of this certificate, while on the vehicle detailed on the front of this certificate. This warranty must be purchased within 14 days of the original purchase of the tire it covers.

WHAT IS COVERED AND FOR HOW LONG?

Regardless of the number of miles on the tire, it will be covered for the life of the original tread until 2/32" or less tread remains, or 3 years from the date of purchase, whichever occurs first. The expiration date of this warranty is listed on the front of this certificate. The tire will be replaced with an exact make/model of tire, if available. If not available, a comparable quality tire will be substituted.

Tire Replacement - 0 to 12 months: In the event the tire listed on the front of this certificate becomes unserviceable due to a road hazard that cannot safely be repaired or becomes unserviceable due to a manufacturer defect during the 100% Replacement Period listed on the front of this certificate, Vulcan Tire Sales will replace the tire free of charge. This includes free ground shipping, up to \$25.00*.

Tire Replacement - 13 to 24 months: In the event the tire listed on the front of this certificate becomes unserviceable due to a road hazard that cannot safely be repaired or becomes unserviceable due to a manufacturer defect during the 50% Replacement Period listed on the front of this certificate, Vulcan Tire Sales will replace the tire for 50% of the current selling price of the tire. This includes free ground shipping, up to \$25.00*.

Tire Replacement - 25 to 36 months: In the event the tire listed on the front of this certificate becomes unserviceable due to a road hazard that cannot safely be repaired or becomes unserviceable due to a manufacturer defect during the 25% Replacement Period listed on the front of this certificate, Vulcan Tire Sales will replace the tire for 75% of the current selling price of the tire. This includes free ground shipping, up to \$25.00*.

IN ORDER FOR THE REPLACEMENT TIRE TO BE COVERED BY A ROAD HAZARD WARRANTY, YOU MUST PURCHASE A NEW ROAD HAZARD CERTIFICATE FOR YOUR REPLACEMENT TIRE.

*Shipping value is determined by the current shipping cost quoted on our website (www.vulcantire.com) for the replacement tire at the time of replacement.

Tire Repair: If the tire incurs a road hazard that can safely be repaired, Vulcan Tire Sales will reimburse you for the cost of the repair up to \$15.00 per occurrence. Only one tire repair is allowed per warranty certificate per 12 month period. This means if a tire repair takes place on March 12th of the current year, the same tire is not eligible for free repair until March 12th of the following year if the certificate has not expired at that time.

HOW DO I REDEEM THIS CERTIFICATE FOR A REPLACEMENT TIRE?

Visit our website at: www.vulcantire.com/roadhazard.htm. From this webpage submit a road hazard claim request. We will respond to your request via email within one business day. If your request is consistent with the terms stated in the "What is covered and for how long?" section above we will provide claim information you can use to obtain a replacement tire from our website**. Included in our response will be a mailing address to which you are required to submit this certificate to complete your claim (you may be charged the full price of the replacement tire if you do not submit this certificate by mail within 60 days of submitting your road hazard claim). Please note that Vulcan Tire Sales reserves the right to request the damaged tire be returned to us for inspection (shipping of the damaged tire will be at the owners expense and must be received within 60 days of submitting your road hazard claim, if requested). The damaged tire must pass inspection per the "What is not covered?" section below for credit to be issued.

** The date you successfully submit your road hazard claim request on our website will be considered the official date of your claim. All tire replacement coverage will be determined based on this date.

HOW DO I RECEIVE REIMBURSEMENT FOR A TIRE REPAIR?

Take your tire to any tire dealer for repair. Within 30 days from the date of the repair visit our website at: www.vulcantire.com/roadhazard.htm. From this webpage submit a road hazard claim request. We will respond to your request via email within one business day. If your request is consistent with the terms stated in the "What is covered and for how long?" section above we will include a mailing address in our response to which you are required to submit the original invoice from the repair***. This invoice must clearly state the cost of the repair, date of the repair, vehicle, and the name of the purchaser (your claim may be denied if you do not submit the required documentation by mail within 60 days of the repair). Reimbursement is limited to the cost of the repair only. Coverage excludes any additional fees or charges including but not limited to mounting, balancing and taxes.

*** The date of repair listed on the tire repair invoice will be considered the official date of your claim. All repair reimbursement coverage will be determined based on this date.

WHAT IS NOT COVERED?

The following vehicles are not eligible for coverage: Any emergency service vehicle; any vehicle used in commercial service; any vehicle used for hire, commercial towing, construction or postal service; any vehicle used for farm, ranch, agriculture, or off-road use; any vehicle used in racing, auto-cross, contests of speed or timed competition event.

Coverage excludes any damage that occurs from off-road use (off-road is defined as any area other than a paved or gravel road maintained by a local, state or federal government).

Coverage excludes damage from vehicle collision, fire, vandalism, theft, snow chains, willful abuse and neglect (including but not limited to; improper application, improper inflation, improper rotation (e.g. "Cupping"), brake lock up (e.g. "Flat Spotting"), wheel spinning, torque snags). Also excluded are damages caused by mechanical failures (including but not limited to; failed shocks, struts, alignment, balancing) or interference with vehicle components (including but not limited to; fenders, exhaust, springs). Also excluded are any tires that have been retreaded, regrooved, recapped, remolded, tubed, shaved or repaired in a manner other than suggested by the manufacturer. Also excluded are ride disturbances (including but not limited to; road noise or vibration). Also excluded are tires worn to 2/32" or less (to the tread wear bars). Coverage excludes any additional fees or charges including but not limited to mounting, balancing, bolting on of new tires, tire disposal fees and taxes.

This Road Hazard warranty does not cover competition tires, LT Metric tires, LT Flotation tires, Run-Flat tires or Trailer tires.

To the extent permitted by law, liability for consequential damages are disclaimed. In no case shall Vulcan Tire Sales' liability exceed the original cost of the purchased tire. Some states do not allow the exclusion or limitation of incidental or consequential damages, therefore such limitations may not apply to you. This warranty gives you specific legal rights; you may have other rights which vary from state to state.

CAN THIS WARRANTY BE CANCELED?

The owner of this warranty can cancel this coverage within 14 days of purchasing the warranty, provided no road hazard claims have been submitted. To cancel this warranty visit our website at: www.vulcantire.com/rma.htm. From this webpage submit a RMA request. You have 14 days from the date of purchase to successfully submit and RMA request on our website to cancel this coverage. After 14 days no refunds will be given.